



CASE NAME: Old_Case860

STATE: West Bengal

COLLEGE NAME: International Institute of Hotel Management

COMPLAINT NO.: WB-860

COMPLAINT LOG HISTORY

4 Months, 16 Days Later

DATE: 2014-02-22 14:34:19

TITLE: STUDENT CONFIRMS CLOSURE

4 Months, 16 Days Later

DATE: 2014-02-22 14:22:07

TITLE: EMAIL RECEIVED

4 Months, 16 Days Later

DATE: 2014-02-22 14:16:15

TITLE: PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

4 Months, 16 Days Later

DATE: 2014-02-22 14:14:04

TITLE: SUPERVISOR'S COMMENTS

4 Months, 16 Days Later

DATE: 2014-02-22 13:29:27

TITLE: COMPLAINT SENT BACK TO CALL CENTRE

4 Months, 16 Days Later

DATE: 2014-02-22 13:28:55

TITLE: MONITORING AGENCY COMMENTS

4 Months, 14 Days Later

DATE: 2014-02-20 11:24:44

TITLE: EMAIL SENT

4 Months, 13 Days Later

DATE: 2014-02-19 15:59:32

TITLE: EMAIL SENT

4 Months, 13 Days Later

DATE: 2014-02-19 15:47:54

TITLE: PHONED

4 Months, 13 Days Later

DATE: 2014-02-19 11:38:40

TITLE: COMPLAINT TRANSFERRED TO MONITORING AGENCY

4 Months, 13 Days Later

DATE: 2014-02-19 11:18:43

TITLE: EMAIL SENT

4 Months, 12 Days Later

DATE: 2014-02-18 18:14:30

TITLE: SUPERVISOR'S COMMENTS

4 Months, 12 Days Later

DATE: 2014-02-18 12:08:59

TITLE: EMAIL SENT

4 Months, 12 Days Later

DATE: 2014-02-18 11:51:42

TITLE: PHONED

4 Months, 11 Days Later

DATE: 2014-02-17 18:04:12

TITLE: PHONE FROM THE FATHER OF VICTIM

4 Months, 11 Days Later

DATE: 2014-02-17 18:01:58

TITLE: COMPLAINT REACTIVATED ON PHONE

4 Months, 2 Days Later

DATE: 2014-02-08 11:29:50

TITLE: PHONE FROM THE FATHER OF VICTIM

4 Months, 2 Days Later

DATE: 2014-02-08 11:03:04

TITLE: EMAIL RECEIVED

16 Days, 18 Hours Later

DATE: 2013-10-22 13:30:06

TITLE: STUDENT CONFIRMS CLOSURE

16 Days, 18 Hours Later

DATE: 2013-10-22 12:37:46

TITLE: PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

16 Days, 18 Hours Later

DATE: 2013-10-22 12:36:40

TITLE: SUPERVISOR'S COMMENTS

16 Days, 17 Hours Later

DATE: 2013-10-22 12:28:43

TITLE: COMPLAINT SENT BACK TO CALL CENTRE

16 Days, 17 Hours Later

DATE: 2013-10-22 12:28:07

TITLE: MONITORING AGENCY COMMENTS

15 Days, 18 Hours Later

DATE: 2013-10-21 12:40:03

TITLE: COMPLAINT TRANSFERRED TO MONITORING AGENCY

15 Days, 18 Hours Later

DATE: 2013-10-21 12:37:43

TITLE: SUPERVISOR'S COMMENTS

9 Days, 17 Hours Later

DATE: 2013-10-15 12:27:26

TITLE: EMAIL SENT

6 Days, 17 Hours Later

DATE: 2013-10-12 11:40:31

TITLE: EMAIL SENT

6 Days, 16 Hours Later

DATE: 2013-10-12 10:41:59

TITLE: EMAIL RECEIVED

5 Days, 17 Hours Later

DATE: 2013-10-11 12:20:04

TITLE: EMAIL SENT

3 Days, 19 Hours Later

DATE: 2013-10-09 14:29:22

TITLE: EMAIL RECEIVED

2 Days, 23 Hours Later

DATE: 2013-10-08 17:49:30

TITLE: EMAIL RECEIVED

2 Days, 16 Hours Later

DATE: 2013-10-08 11:21:06

TITLE: SMS SENT

2 Days, 16 Hours Later

DATE: 2013-10-08 11:07:46

TITLE: EMAIL SENT

2 Days, 16 Hours Later

DATE: 2013-10-08 10:50:39

TITLE: PHONED

1 Day, 22 Hours Later

DATE: 2013-10-07 16:46:09

TITLE: EMAIL RECEIVED

1 Day, 20 Hours Later

DATE: 2013-10-07 15:34:56

TITLE: EMAIL SENT

1 Day, 18 Hours Later

DATE: 2013-10-07 13:01:17

TITLE: EMAIL RECEIVED

1 Day, 17 Hours Later

DATE: 2013-10-07 12:16:16

TITLE: PHONED

1 Hour, 20 Minutes Later

DATE: 2013-10-05 19:55:25

TITLE: EMAIL SENT

1 Hour, 16 Minutes Later

DATE: 2013-10-05 19:51:53

TITLE: PHONED

1 Hour, 3 Minutes Later

DATE: 2013-10-05 19:38:17

TITLE: PHONED

59 Minutes, 38 Seconds Later

DATE: 2013-10-05 19:34:39

TITLE: PHONED

57 Minutes, 7 Seconds Later

DATE: 2013-10-05 19:32:08

TITLE: PHONED

DATE: 2013-10-05 18:35:01

TITLE: BASIC COMPLAINT DETAILS