



**CASE NAME:** Old\_Case543

**STATE:** West Bengal

**COLLEGE NAME:** INDIAN INSTITUTE OF TECHNOLOGY, KAHARAGPUR

**COMPLAINT NO.:** WB-543

## **COMPLAINT LOG HISTORY**

30 Days, 3 Hours Later

**DATE:** 2013-08-26 12:56:01

**TITLE:** STUDENT CONFIRMS CLOSURE

30 Days, 2 Hours Later

**DATE:** 2013-08-26 12:33:18

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

30 Days, 2 Hours Later

**DATE:** 2013-08-26 12:32:00

**TITLE:** PHONED

25 Days, 23 Hours Later

**DATE:** 2013-08-22 09:38:34

**TITLE:** PHONED

23 Days, 3 Hours Later

**DATE:** 2013-08-19 13:24:24

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

23 Days, 3 Hours Later

**DATE:** 2013-08-19 13:11:53

**TITLE:** MONITORING AGENCY COMMENTS

23 Days, 52 Minutes Later

**DATE:** 2013-08-19 10:30:54

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

23 Days, 49 Minutes Later

**DATE:** 2013-08-19 10:27:57

**TITLE:** SUPERVISOR'S COMMENTS

20 Days, 5 Hours Later

**DATE:** 2013-08-16 14:55:34

**TITLE:** PHONED

17 Days, 5 Hours Later

**DATE:** 2013-08-13 14:44:43

**TITLE:** PHONED

14 Days, 2 Hours Later

**DATE:** 2013-08-10 11:53:38

**TITLE:** EMAIL RECEIVED

13 Days, 2 Hours Later

**DATE:** 2013-08-09 11:49:17

**TITLE:** SMS SENT

13 Days, 2 Hours Later

**DATE:** 2013-08-09 11:46:39

**TITLE:** EMAIL SENT

13 Days, 2 Hours Later

**DATE:** 2013-08-09 11:41:59

**TITLE:** PHONED

11 Days, 6 Hours Later

**DATE:** 2013-08-07 16:10:02

**TITLE:** EMAIL SENT

11 Days, 6 Hours Later

**DATE:** 2013-08-07 15:54:30

**TITLE:** PHONED

4 Days, 13 Hours Later

**DATE:** 2013-07-31 23:00:45

**TITLE:** EMAIL SENT

4 Days, 13 Hours Later

**DATE:** 2013-07-31 22:52:56

**TITLE:** PHONED

10 Hours, 44 Minutes Later

**DATE:** 2013-07-27 20:23:27

**TITLE:** PHONED

55 Minutes, 6 Seconds Later

**DATE:** 2013-07-27 10:33:54

**TITLE:** EMAIL SENT

51 Minutes, 55 Seconds Later

**DATE:** 2013-07-27 10:30:43

**TITLE:** PHONED

49 Minutes, 55 Seconds Later

**DATE:** 2013-07-27 10:28:43

**TITLE:** PHONED

45 Minutes, 3 Seconds Later

**DATE:** 2013-07-27 10:23:51

**TITLE:** PHONED

17 Minutes, 51 Seconds Later

**DATE:** 2013-07-27 09:56:39

**TITLE:** PHONED

11 Minutes, 19 Seconds Later

**DATE:** 2013-07-27 09:50:07

**TITLE:** PHONED

7 Minutes, 9 Seconds Later

**DATE:** 2013-07-27 09:45:57

**TITLE:** PHONED

5 Minutes, 41 Seconds Later

**DATE:** 2013-07-27 09:44:29

**TITLE:** PHONED

**DATE:** 2013-07-27 09:38:48

**TITLE:** BASIC COMPLAINT DETAILS