



**CASE NAME:** Old\_Case557

**STATE:** Assam

**COLLEGE NAME:** Sonari college

**COMPLAINT NO.:** AS-557

## **COMPLAINT LOG HISTORY**

13 Days, 20 Hours Later

**DATE:** 2013-08-16 12:18:54

**TITLE:** STUDENT CONFIRMS CLOSURE

13 Days, 20 Hours Later

**DATE:** 2013-08-16 12:12:46

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

13 Days, 20 Hours Later

**DATE:** 2013-08-16 12:10:40

**TITLE:** PHONED

9 Days, 22 Hours Later

**DATE:** 2013-08-12 14:10:58

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

9 Days, 22 Hours Later

**DATE:** 2013-08-12 13:56:18

**TITLE:** MONITORING AGENCY COMMENTS

6 Days, 18 Hours Later

**DATE:** 2013-08-09 10:19:10

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

6 Days, 18 Hours Later

**DATE:** 2013-08-09 10:17:31

**TITLE:** SUPERVISOR'S COMMENTS

5 Days, 50 Minutes Later

**DATE:** 2013-08-07 16:35:28

**TITLE:** PHONED

17 Hours, 27 Minutes Later

**DATE:** 2013-08-03 09:12:24

**TITLE:** EMAIL RECEIVED

17 Hours, 23 Minutes Later

**DATE:** 2013-08-03 09:08:28

**TITLE:** EMAIL RECEIVED

1 Hour, 37 Minutes Later

**DATE:** 2013-08-02 17:23:09

**TITLE:** EMAIL SENT

1 Hour, 30 Minutes Later

**DATE:** 2013-08-02 17:16:11

**TITLE:** PHONED

1 Hour, 26 Minutes Later

**DATE:** 2013-08-02 17:11:49

**TITLE:** PHONED

33 Minutes, 51 Seconds Later

**DATE:** 2013-08-02 16:19:04

**TITLE:** PHONED

26 Minutes, 32 Seconds Later

**DATE:** 2013-08-02 16:11:45

**TITLE:** PHONED

**DATE:** 2013-08-02 15:45:13

**TITLE:** BASIC COMPLAINT DETAILS