



**CASE NAME:** Old\_Case674

**STATE:** Andhra Pradesh

**COLLEGE NAME:** IBS Hyderabad

**COMPLAINT NO.:** AP-674

## **COMPLAINT LOG HISTORY**

1 Month, 1 Day Later

**DATE:** 2013-09-28 12:28:46

**TITLE:** STUDENT CONFIRMS CLOSURE

1 Month, 1 Day Later

**DATE:** 2013-09-28 11:59:52

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

1 Month, 1 Day Later

**DATE:** 2013-09-28 11:58:28

**TITLE:** SUPERVISOR'S COMMENTS

1 Month, 9 Hours Later

**DATE:** 2013-09-27 19:50:04

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

1 Month, 8 Hours Later

**DATE:** 2013-09-27 19:45:31

**TITLE:** MONITORING AGENCY COMMENTS

14 Days, 23 Hours Later

**DATE:** 2013-09-11 10:29:05

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

14 Days, 23 Hours Later

**DATE:** 2013-09-11 10:27:58

**TITLE:** SUPERVISOR'S COMMENTS

10 Days, 5 Hours Later

**DATE:** 2013-09-06 15:49:41

**TITLE:** EMAIL SENT

3 Days, 5 Hours Later

**DATE:** 2013-08-30 16:24:26

**TITLE:** EMAIL SENT

3 Days, 5 Hours Later

**DATE:** 2013-08-30 16:21:33

**TITLE:** EMAIL RECEIVED

1 Day, 5 Hours Later

**DATE:** 2013-08-28 15:57:47

**TITLE:** EMAIL RECEIVED

4 Hours, 45 Minutes Later

**DATE:** 2013-08-27 15:34:06

**TITLE:** EMAIL SENT

4 Hours, 38 Minutes Later

**DATE:** 2013-08-27 15:26:49

**TITLE:** PHONED

4 Hours, 15 Minutes Later

**DATE:** 2013-08-27 15:04:18

**TITLE:** PHONED

3 Hours, 32 Minutes Later

**DATE:** 2013-08-27 14:20:36

**TITLE:** PHONED

2 Hours, 48 Minutes Later

**DATE:** 2013-08-27 13:37:02

**TITLE:** PHONED

1 Hour, 46 Minutes Later

**DATE:** 2013-08-27 12:34:59

**TITLE:** PHONED

2 Minutes, 16 Seconds Later

**DATE:** 2013-08-27 10:50:51

**TITLE:** PHONED

**DATE:** 2013-08-27 10:48:35

**TITLE:** BASIC COMPLAINT DETAILS