



**CASE NAME:** Old\_Case930

**STATE:** Kerala

**COLLEGE NAME:** TKM College Of Arts & Science

**COMPLAINT NO.:** KL-930

## **COMPLAINT LOG HISTORY**

6 Days, 20 Hours Later

**DATE:** 2013-11-15 14:37:41

**TITLE:** STUDENT CONFIRMS CLOSURE

6 Days, 20 Hours Later

**DATE:** 2013-11-15 14:25:49

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

6 Days, 20 Hours Later

**DATE:** 2013-11-15 14:24:41

**TITLE:** PHONED

6 Days, 19 Hours Later

**DATE:** 2013-11-15 13:31:40

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

6 Days, 19 Hours Later

**DATE:** 2013-11-15 13:31:27

**TITLE:** MONITORING AGENCY COMMENTS

6 Days, 16 Hours Later

**DATE:** 2013-11-15 10:42:55

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

6 Days, 16 Hours Later

**DATE:** 2013-11-15 10:39:45

**TITLE:** SUPERVISOR'S COMMENTS

4 Days, 17 Hours Later

**DATE:** 2013-11-13 11:28:21

**TITLE:** EMAIL RECEIVED

3 Days, 18 Hours Later

**DATE:** 2013-11-12 12:26:13

**TITLE:** PHONED

3 Days, 18 Hours Later

**DATE:** 2013-11-12 12:19:34

**TITLE:** PHONED

3 Days, 17 Hours Later

**DATE:** 2013-11-12 12:03:19

**TITLE:** EMAIL RECEIVED

2 Hours, 23 Minutes Later

**DATE:** 2013-11-08 20:31:00

**TITLE:** EMAIL SENT

2 Hours, 5 Minutes Later

**DATE:** 2013-11-08 20:12:21

**TITLE:** PHONED

1 Hour, 41 Minutes Later

**DATE:** 2013-11-08 19:48:36

**TITLE:** PHONED

1 Hour, 11 Minutes Later

**DATE:** 2013-11-08 19:18:49

**TITLE:** EMAIL SENT

1 Hour, 3 Minutes Later

**DATE:** 2013-11-08 19:10:34

**TITLE:** PHONED

46 Minutes, 12 Seconds Later

**DATE:** 2013-11-08 18:53:32

**TITLE:** PHONED

1 Minute, 6 Seconds Later

**DATE:** 2013-11-08 18:08:26

**TITLE:** PHONED

**DATE:** 2013-11-08 18:07:20

**TITLE:** BASIC COMPLAINT DETAILS