



**CASE NAME:** Old\_Case784

**STATE:** West Bengal

**COLLEGE NAME:** Govt. College of Engineering & Ceramic Technology

**COMPLAINT NO.:** WB-784

## **COMPLAINT LOG HISTORY**

11 Days, 20 Hours Later

**DATE:** 2013-09-25 10:49:48

**TITLE:** STUDENT CONFIRMS CLOSURE

11 Days, 20 Hours Later

**DATE:** 2013-09-25 10:37:36

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

11 Days, 20 Hours Later

**DATE:** 2013-09-25 10:34:31

**TITLE:** PHONED

11 Days, 9 Hours Later

**DATE:** 2013-09-25 00:03:00

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

11 Days, 9 Hours Later

**DATE:** 2013-09-25 00:02:38

**TITLE:** MONITORING AGENCY COMMENTS

10 Days, 33 Minutes Later

**DATE:** 2013-09-23 14:49:46

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

10 Days, 32 Minutes Later

**DATE:** 2013-09-23 14:49:07

**TITLE:** SUPERVISOR'S COMMENTS

10 Days, 30 Minutes Later

**DATE:** 2013-09-23 14:46:53

**TITLE:** PHONED

5 Days, 23 Hours Later

**DATE:** 2013-09-19 13:20:49

**TITLE:** EMAIL RECEIVED

5 Days, 22 Hours Later

**DATE:** 2013-09-19 12:48:04

**TITLE:** PHONED

4 Days, 21 Hours Later

**DATE:** 2013-09-18 11:54:56

**TITLE:** PHONED

3 Days, 23 Hours Later

**DATE:** 2013-09-17 13:59:52

**TITLE:** PHONED

3 Days, 21 Hours Later

**DATE:** 2013-09-17 11:51:00

**TITLE:** EMAIL RECEIVED

3 Days, 21 Hours Later

**DATE:** 2013-09-17 11:22:35

**TITLE:** EMAIL RECEIVED

3 Days, 31 Minutes Later

**DATE:** 2013-09-16 14:48:31

**TITLE:** PHONED

3 Days, 26 Minutes Later

**DATE:** 2013-09-16 14:43:26

**TITLE:** PHONED

23 Hours, 5 Minutes Later

**DATE:** 2013-09-14 13:22:42

**TITLE:** EMAIL RECEIVED

2 Hours, 38 Minutes Later

**DATE:** 2013-09-13 16:55:37

**TITLE:** EMAIL SENT

2 Hours, 32 Minutes Later

**DATE:** 2013-09-13 16:49:38

**TITLE:** PHONED

2 Hours, 22 Minutes Later

**DATE:** 2013-09-13 16:38:54

**TITLE:** PHONED

2 Hours, 13 Minutes Later

**DATE:** 2013-09-13 16:30:28

**TITLE:** PHONED

1 Hour, 20 Minutes Later

**DATE:** 2013-09-13 15:37:25

**TITLE:** PHONED

50 Minutes, 36 Seconds Later

**DATE:** 2013-09-13 15:07:22

**TITLE:** PHONED

**DATE:** 2013-09-13 14:16:46

**TITLE:** BASIC COMPLAINT DETAILS