



**CASE NAME:** Old\_Case899

**STATE:** Uttar Pradesh

**COLLEGE NAME:** Emerald-9 Institute of Management and Technology

**COMPLAINT NO.:** UP-899

## **COMPLAINT LOG HISTORY**

1 Month, 3 Days Later

**DATE:** 2013-11-26 14:27:16

**TITLE:** STUDENT CONFIRMS CLOSURE

1 Month, 3 Days Later

**DATE:** 2013-11-26 14:08:49

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

1 Month, 3 Days Later

**DATE:** 2013-11-26 14:07:45

**TITLE:** PHONED

1 Month, 3 Days Later

**DATE:** 2013-11-26 12:50:33

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

1 Month, 3 Days Later

**DATE:** 2013-11-26 12:50:19

**TITLE:** MONITORING AGENCY COMMENTS

1 Month, 2 Days Later

**DATE:** 2013-11-25 14:50:50

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

28 Days, 21 Hours Later

**DATE:** 2013-11-20 15:21:59

**TITLE:** SUPERVISOR'S COMMENTS

28 Days, 21 Hours Later

**DATE:** 2013-11-20 15:17:48

**TITLE:** PHONED

26 Days, 20 Hours Later

**DATE:** 2013-11-18 14:33:18

**TITLE:** PHONED

26 Days, 20 Hours Later

**DATE:** 2013-11-18 14:22:40

**TITLE:** PHONED

26 Days, 15 Hours Later

**DATE:** 2013-11-18 10:04:10

**TITLE:** PHONE FROM THE COMPLAINANT

24 Days, 17 Hours Later

**DATE:** 2013-11-16 11:43:12

**TITLE:** PHONED

23 Days, 17 Hours Later

**DATE:** 2013-11-15 11:42:40

**TITLE:** EMAIL SENT

23 Days, 17 Hours Later

**DATE:** 2013-11-15 11:40:23

**TITLE:** PHONED

22 Days, 17 Hours Later

**DATE:** 2013-11-14 11:47:35

**TITLE:** PHONED

20 Days, 18 Hours Later

**DATE:** 2013-11-12 12:20:42

**TITLE:** EMAIL RECEIVED

20 Days, 38 Minutes Later

**DATE:** 2013-11-11 18:50:51

**TITLE:** EMAIL RECEIVED

19 Days, 21 Hours Later

**DATE:** 2013-11-11 16:00:29

**TITLE:** PHONE FROM THE PRINCIPAL

19 Days, 21 Hours Later

**DATE:** 2013-11-11 15:24:00

**TITLE:** PHONE FROM THE PRINCIPAL

19 Days, 20 Hours Later

**DATE:** 2013-11-11 14:36:59

**TITLE:** PHONED

17 Days, 18 Hours Later

**DATE:** 2013-11-09 12:17:44

**TITLE:** PHONED

15 Days, 18 Hours Later

**DATE:** 2013-11-07 12:22:35

**TITLE:** PHONED

10 Days, 28 Minutes Later

**DATE:** 2013-11-01 18:41:15

**TITLE:** EMAIL RECEIVED

7 Days, 19 Hours Later

**DATE:** 2013-10-30 14:10:10

**TITLE:** PHONED

3 Days, 21 Hours Later

**DATE:** 2013-10-26 15:32:30

**TITLE:** PHONED

3 Days, 21 Hours Later

**DATE:** 2013-10-26 15:29:28

**TITLE:** PHONED

3 Days, 20 Hours Later

**DATE:** 2013-10-26 15:00:55

**TITLE:** PHONED

1 Day, 20 Hours Later

**DATE:** 2013-10-24 14:58:14

**TITLE:** PHONED

17 Hours, 48 Minutes Later

**DATE:** 2013-10-23 12:01:20

**TITLE:** PHONED

17 Hours, 36 Minutes Later

**DATE:** 2013-10-23 11:49:28

**TITLE:** PHONED

1 Hour, 45 Minutes Later

**DATE:** 2013-10-22 19:58:41

**TITLE:** EMAIL SENT

1 Hour, 36 Minutes Later

**DATE:** 2013-10-22 19:48:55

**TITLE:** PHONED

1 Hour, 31 Minutes Later

**DATE:** 2013-10-22 19:44:15

**TITLE:** PHONED

1 Hour, 28 Minutes Later

**DATE:** 2013-10-22 19:41:18

**TITLE:** PHONED

15 Minutes, 47 Seconds Later

**DATE:** 2013-10-22 18:28:35

**TITLE:** SMS SENT

13 Minutes, 42 Seconds Later

**DATE:** 2013-10-22 18:26:30

**TITLE:** PHONED

2 Minutes, 14 Seconds Later

**DATE:** 2013-10-22 18:15:02

**TITLE:** PHONED

**DATE:** 2013-10-22 18:12:48

**TITLE:** BASIC COMPLAINT DETAILS