



**CASE NAME:** Old\_Case1006

**STATE:** Uttar Pradesh

**COLLEGE NAME:** Institute of Engineering and Technology, Khandari

**COMPLAINT NO.:** UP-1006

## **COMPLAINT LOG HISTORY**

17 Days, 1 Hour Later

**DATE:** 2014-01-06 14:54:42

**TITLE:** STUDENT CONFIRMS CLOSURE

17 Days, 1 Hour Later

**DATE:** 2014-01-06 14:46:27

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

17 Days, 1 Hour Later

**DATE:** 2014-01-06 14:45:26

**TITLE:** PHONED

16 Days, 23 Hours Later

**DATE:** 2014-01-06 13:14:37

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

16 Days, 23 Hours Later

**DATE:** 2014-01-06 13:14:25

**TITLE:** MONITORING AGENCY COMMENTS

16 Days, 22 Hours Later

**DATE:** 2014-01-06 12:26:34

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

16 Days, 22 Hours Later

**DATE:** 2014-01-06 12:21:24

**TITLE:** SUPERVISOR'S COMMENTS

16 Days, 22 Hours Later

**DATE:** 2014-01-06 12:16:54

**TITLE:** PHONED

16 Days, 21 Hours Later

**DATE:** 2014-01-06 11:12:54

**TITLE:** EMAIL RECEIVED

14 Days, 22 Hours Later

**DATE:** 2014-01-04 12:14:05

**TITLE:** PHONED

14 Days, 22 Hours Later

**DATE:** 2014-01-04 12:07:38

**TITLE:** PHONED

10 Days, 22 Hours Later

**DATE:** 2013-12-31 12:05:07

**TITLE:** EMAIL SENT

3 Days, 21 Hours Later

**DATE:** 2013-12-24 11:43:41

**TITLE:** PHONED

1 Hour, 35 Minutes Later

**DATE:** 2013-12-20 15:20:10

**TITLE:** EMAIL SENT

1 Hour, 25 Minutes Later

**DATE:** 2013-12-20 15:09:13

**TITLE:** PHONED

1 Hour, 4 Minutes Later

**DATE:** 2013-12-20 14:48:22

**TITLE:** PHONED

36 Minutes, 52 Seconds Later

**DATE:** 2013-12-20 14:21:04

**TITLE:** PHONED

17 Minutes, 54 Seconds Later

**DATE:** 2013-12-20 14:02:06

**TITLE:** PHONED

**DATE:** 2013-12-20 13:44:12

**TITLE:** BASIC COMPLAINT DETAILS