



**CASE NAME:** Old\_Case843

**STATE:** West Bengal

**COLLEGE NAME:** JADAVPUR UNIVERSITY KOLKATA

**COMPLAINT NO.:** WB-843

## **COMPLAINT LOG HISTORY**

16 Days, 21 Hours Later

**DATE:** 2013-10-18 11:50:42

**TITLE:** STUDENT CONFIRMS CLOSURE

16 Days, 20 Hours Later

**DATE:** 2013-10-18 11:00:21

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

16 Days, 20 Hours Later

**DATE:** 2013-10-18 10:59:27

**TITLE:** PHONED

16 Days, 2 Hours Later

**DATE:** 2013-10-17 17:00:27

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

16 Days, 2 Hours Later

**DATE:** 2013-10-17 16:59:46

**TITLE:** MONITORING AGENCY COMMENTS

13 Days, 23 Hours Later

**DATE:** 2013-10-15 14:18:26

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

6 Days, 23 Hours Later

**DATE:** 2013-10-08 13:55:54

**TITLE:** SUPERVISOR'S COMMENTS

6 Days, 23 Hours Later

**DATE:** 2013-10-08 13:52:50

**TITLE:** PHONED

3 Days, 21 Hours Later

**DATE:** 2013-10-05 12:03:31

**TITLE:** PHONED

3 Days, 19 Hours Later

**DATE:** 2013-10-05 09:40:24

**TITLE:** EMAIL RECEIVED

2 Days, 21 Hours Later

**DATE:** 2013-10-04 12:20:09

**TITLE:** EMAIL RECEIVED

52 Minutes, 58 Seconds Later

**DATE:** 2013-10-01 15:19:42

**TITLE:** EMAIL SENT

48 Minutes, 54 Seconds Later

**DATE:** 2013-10-01 15:15:38

**TITLE:** PHONED

40 Minutes Later

**DATE:** 2013-10-01 15:06:44

**TITLE:** PHONED

17 Minutes, 9 Seconds Later

**DATE:** 2013-10-01 14:43:53

**TITLE:** PHONED

**DATE:** 2013-10-01 14:26:44

**TITLE:** BASIC COMPLAINT DETAILS