



**CASE NAME:** Old\_Case714

**STATE:** West Bengal

**COLLEGE NAME:** NATIONAL INSTITUTE OF TECHNOLOGY DURGAPUR

**COMPLAINT NO.:** WB-714

## **COMPLAINT LOG HISTORY**

14 Days, 16 Hours Later

**DATE:** 2013-09-16 11:47:46

**TITLE:** EMAIL RECEIVED

12 Days, 23 Hours Later

**DATE:** 2013-09-14 17:55:54

**TITLE:** EMAIL RECEIVED

11 Days, 15 Hours Later

**DATE:** 2013-09-13 10:15:35

**TITLE:** STUDENT CONFIRMS CLOSURE

11 Days, 15 Hours Later

**DATE:** 2013-09-13 10:02:34

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

11 Days, 15 Hours Later

**DATE:** 2013-09-13 10:01:22

**TITLE:** SUPERVISOR'S COMMENTS

11 Days, 15 Hours Later

**DATE:** 2013-09-13 09:59:34

**TITLE:** PHONED

11 Days, 1 Hour Later

**DATE:** 2013-09-12 20:14:09

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

11 Days, 1 Hour Later

**DATE:** 2013-09-12 20:11:44

**TITLE:** MONITORING AGENCY COMMENTS

9 Days, 17 Hours Later

**DATE:** 2013-09-11 12:46:18

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

9 Days, 17 Hours Later

**DATE:** 2013-09-11 12:32:21

**TITLE:** SUPERVISOR'S COMMENTS

9 Days, 17 Hours Later

**DATE:** 2013-09-11 12:22:05

**TITLE:** PHONED

9 Days, 17 Hours Later

**DATE:** 2013-09-11 12:10:18

**TITLE:** PHONED

9 Days, 14 Hours Later

**DATE:** 2013-09-11 09:21:29

**TITLE:** EMAIL RECEIVED

9 Days, 29 Minutes Later

**DATE:** 2013-09-10 19:19:47

**TITLE:** EMAIL RECEIVED

8 Days, 23 Hours Later

**DATE:** 2013-09-10 18:43:18

**TITLE:** EMAIL RECEIVED

8 Days, 22 Hours Later

**DATE:** 2013-09-10 17:13:35

**TITLE:** PHONE FROM THE DEAN(SW)

8 Days, 19 Hours Later

**DATE:** 2013-09-10 14:32:10

**TITLE:** PHONED

8 Days, 19 Hours Later

**DATE:** 2013-09-10 14:20:23

**TITLE:** PHONED

5 Days, 17 Hours Later

**DATE:** 2013-09-07 12:07:51

**TITLE:** PHONED

3 Days, 17 Hours Later

**DATE:** 2013-09-05 12:20:59

**TITLE:** EMAIL RECEIVED

3 Days, 17 Hours Later

**DATE:** 2013-09-05 12:02:15

**TITLE:** EMAIL RECEIVED

2 Days, 14 Hours Later

**DATE:** 2013-09-04 09:38:11

**TITLE:** PHONED

2 Days, 14 Hours Later

**DATE:** 2013-09-04 09:33:59

**TITLE:** EMAIL SENT

2 Days, 14 Hours Later

**DATE:** 2013-09-04 09:29:56

**TITLE:** EMAIL RECEIVED

21 Hours, 43 Minutes Later

**DATE:** 2013-09-02 16:33:49

**TITLE:** EMAIL SENT

1 Hour, 11 Minutes Later

**DATE:** 2013-09-01 20:01:31

**TITLE:** EMAIL SENT

1 Hour, 7 Minutes Later

**DATE:** 2013-09-01 19:57:51

**TITLE:** SMS SENT

59 Minutes, 14 Seconds Later

**DATE:** 2013-09-01 19:49:23

**TITLE:** PHONED

52 Minutes, 54 Seconds Later

**DATE:** 2013-09-01 19:43:03

**TITLE:** SMS SENT

49 Minutes, 59 Seconds Later

**DATE:** 2013-09-01 19:40:08

**TITLE:** SMS SENT

46 Minutes, 28 Seconds Later

**DATE:** 2013-09-01 19:36:37

**TITLE:** PHONED

42 Minutes, 56 Seconds Later

**DATE:** 2013-09-01 19:33:05

**TITLE:** PHONED

25 Minutes, 12 Seconds Later

**DATE:** 2013-09-01 19:15:21

**TITLE:** PHONED

19 Minutes, 22 Seconds Later

**DATE:** 2013-09-01 19:09:31

**TITLE:** PHONED

**DATE:** 2013-09-01 18:50:09

**TITLE:** BASIC COMPLAINT DETAILS